

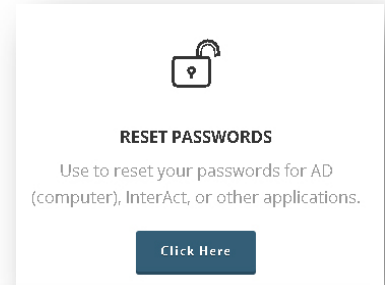
Active Directory (AD) Username and Password Self-Help Guide

Forgot your AD username or password? Follow the steps below to obtain your login information or reset your password.

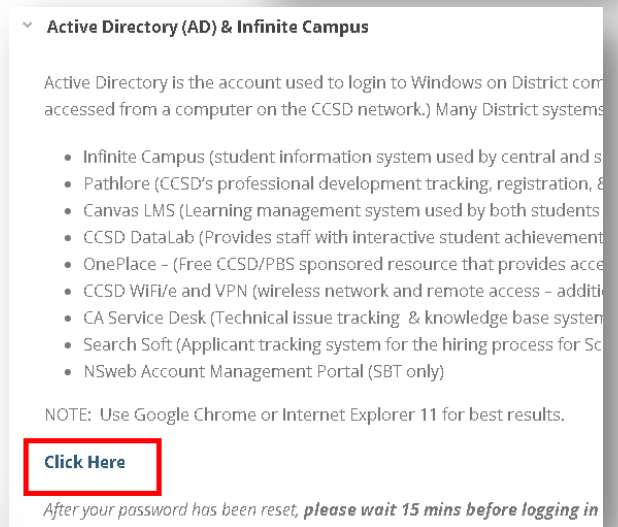
Step 1: Visit <http://support.ccsd.net> from a web browser.

Step 2. Under “Reset Passwords” click on the button labeled “Click Here.”

Step 3. Click on the link labeled “Active Directory (AD) & Infinite Campus”



Step 4. Under the description of systems that use AD, click on the link labeled “Click Here.” This will take you to the website that allows you to enable your AD account and reset your AD password.



Step 5. Now that you are on the AD Account Management site, click the button labeled “Staff.”

MyAccount - AD Account Management

Welcome to MyAccount, the AD self-service account management site for staff and students at the Clark County School District.

Please select your account type:

Staff

Student

Step 6. Select the service you need from the options listed, and follow the on-screen directions.

MyAccount - AD Account Management

Welcome to MyAccount, the AD self-service account management site for all faculty and staff at the Clark County School District. Below, current users can manage their existing accounts.

If your password is currently showing as expired, [click here](#) to reset.

If you don't know your password and want to reset it [click here](#)

If you already know your password but need to change it [click here](#)

If you forgot your AD Username and want it emailed to you [click here](#)

For additional assistance regarding your User Name please visit the [Help Desk](#) website.

If additional assistance is needed with your AD account, contact your site-based technician or the User Support Services HelpDesk at 702-799-3300.